



case study

Blade inspection, repair and life extension services for a leading UK energy operator

James Fisher delivered specialist blade support for a UK wind project, maximising turbine performance through timely, safe project delivery

North Sea, UK

2026

5/5

overall customer
satisfaction (CSAT)

5/5

quality and workmanship
rating from customer

Customer challenge

James Fisher's customer required a partner that was able to integrate closely with its operations, uphold safety standards and resolve blade maintenance issues without delaying work. Reporting also needed to support both technical teams and non-technical stakeholders.

Solution for our customer

James Fisher provided embedded specialists to safely and accurately deliver blade inspection and maintenance services. The team provided a detailed assessment of blade integrity and enacted a programme of works to maintain operations.

“This feedback demonstrates the importance of engaging with the customer on their terms – ensuring clear communications and timely delivery as the bedrock of reliable project performance.

GLENN WAINMAN, EU OPERATIONS
MANAGER, JAMES FISHER & SONS PLC

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Customer impact

- Reinforced customer satisfaction through collaborative delivery, with close integration into the customer team recognised by the end client
- Provided confidence in safety practices and workmanship standards
- Translated technical findings into clear, stakeholder-ready updates
- Customer noted consistently high level of service delivery and engagement over the duration of the project