



# James Fisher Shipping Services (JFSS)

Enabling reliable, safe and cost-effective crew and technical management solutions



## Approach

James Fisher Shipping Services (JFSS) is a **world leader** in delivering integrated ship management solutions, with unparalleled maritime experience of over 167 years.

As ship owners we have continually set our safety and operational criteria higher than the required industry levels. This not only enables us to deliver superior standards in our management solutions to all third party vessel owners, but it makes us the industry's supplier of choice. This approach enables our customers to achieve their objectives by application of our **industry knowledge, innovation, financial control** and **technical expertise**.

We understand that **our people are the key to success**. And that is why we strongly focus on fleet wide, continual improvement with an emphasis on crew retention, crew competency and recruitment through recognised maritime colleges and innovative ship management techniques.

Frequent on board presence from senior leaders is a critical component of our ethos. It enables us to build personal relationships with the crew and deliver **effective ship to shore communications**.

## Technical management

Focused on the delivery of safe and fully compliant vessel operations, we adopt technical management processes to ensure all vessels are constantly managed at all times in alignment with:

- Flag state and class requirements
- Customers' design specifications
- Vessel specifications
- Ship owners' expectations

Utilising in-house expertise, each vessel will have a dedicated ship superintendent who is responsible for a vessel's management and performance. Superintendents will have no more than three vessels to manage at one time, ensuring complete ownership.

Full technical management is documented through periodical reporting enabling ship owners to **monitor and stay up-to-date** with all operations creating transparency and accountability.

QHSE is the single most important aspect of our business and it's critical that our vessel operations are consistently safe and monitored at all times. This aspect is maintained through our safety management process, which continually audits, reviews, assesses, adapts and implements safety solutions.

## Crew management

In this safety critical environment, we understand the pivotal role a ship's crew plays in the effective and continual delivery of day-to-day operations. To maintain this high level of performance, we have one of the **best trained and long serving pool of seafarers in the world**. Highly skilled, they are fully equipped to deliver in some of the world's most extreme environments.

We adopt a wide range of continuous development training programs to ensure all crew and vessels are aligned with up-to-date legislation, safeguarding all vessels and ensuring all of our customers' interests.

## Integrated services

- Marine superintendence
- Ship agency
- Retro fitting and vessel lay-up
- New building and conversions

